



To our valued Customers & Partners,

Throughout this concerning time, we are working to provide the same level of service and support while addressing the safety and wellness concerns of our employees and associates.

Heyl & Patterson is taking all necessary precautions to avoid the spread of the coronavirus (COVID-19). We are adhering to all social distancing guidelines and have closed our offices to all non-employee visitors. We will continue to communicate with all customers via phone, email and web-based conferencing.

In wake of the challenges being created by COVID-19, our management team is meeting daily to adjust our policies and protocols as new information becomes available from the CDC and other reputable sources.

Heyl & Patterson has been proactive in implementing measures at its manufacturing facilities intended to prevent or minimize the spread of the COVID-19 virus to mitigate any potential effect on production should someone become infected. Further, in the event of a COVID-19 virus outbreak at any of our facilities, H&P is preparing contingency plans to enable production at our unaffected facilities.

Heyl & Patterson has adequate material and supplies on hand and is not dependent on any international material supplier from China or from Asia. We have not and are not currently expecting any significant supply chain interruptions.

Throughout this challenging time our team will still be available to:

- Service breakdowns
- Respond to inquiries
- Fabricate & ship parts
- Provide aftermarket support
- Provide capital project proposals
- Execute capital projects

We understand that the power and grain industries are far too important to the global economy to come to a halt, and our team is here to offer our continued support. At this time, we intend to continue our on-site services and will be adhering to customer's site-specific health & safety policies.

Any changes to our business practices will be posted on our webpage.

Please stay safe & well and know that we're available to assist with all bulk material handling needs.

Best regards,

*Len Walnoha*

VP Heyl & Patterson